

Subject: CNP-M-A102524-03 CNP Planned Market System Maintenance – Final

NOTICE DATE: November 4, 2024.

NOTICE TYPE: CNP-M-A102524-03 - Final

DAYS AFFECTED: Sunday, November 3, 2024, 3:00 PM CST - 11:00 PM CST

SHORT DESCRIPTION: CenterPoint Energy has completed planned Market System Maintenance.

INTENDED AUDIENCE: All Market Participants.

LONG DESCRIPTION: CenterPoint Energy has completed the planned Market System Maintenance on Sunday, November 3, 2024, 3:00 PM CST - 11:00 PM CST. Validation has been completed and all systems are functioning as expected at this time.

The following impacts were expected:

- Service orders including 24/7 reconnects, were held in queue, and processed once the maintenance was completed.
- On-Demand Reads (ODR) from Smart Meter Texas (SMT) were not available.
- Users of CRIP and UHIT applications may have seen a delayed response.
- There was no impact to NAESB.

ADDITIONAL INFORMATION: This is the final Market notice regarding this planned maintenance.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com

Competitive Retailer Relations
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